

**WRITTEN QUESTION TO THE MINISTER FOR HEALTH AND SOCIAL SERVICES
BY DEPUTY G.P. SOUTHERN OF ST. HELIER
ANSWER TO BE TABLED ON TUESDAY 25th NOVEMBER 2014**

Question

Will the Minister release the terms of the Service Level Agreement between the Department and Les Amis covering the provision of group home, outreach and respite care services and state how service levels compare with UK or international standards, in particular in the terms and conditions and training of care workers?

Answer

The Service Level Agreement forms a commercial contract between Health and Social Services and Les Amis and, as such, the department could not share details of the document with any States Member, or other third party, without the express consent of Les Amis.

In any event, it would not be appropriate for details of the SLA to be discussed in a public domain, as the contract contains commercially sensitive information. My Department and the Management at Les Amis would, however, be prepared to meet with Deputy Southern privately to discuss any specific issues he may have with the agreement.

The terms and conditions for staff working for Les Amis is an operational issue, and is a matter for Les Amis. It does not form part of the SLA and the information is not shared with the Health and Social Services Department